

Idaho Industrial Commission (IIC)
EDI for Claims Release 3 Frequently Asked Questions
[Updated 8/3/2017]

Contents

General 2

Trading Partners 3

Testing 4

Production 5

Transactions, Edits & Requirements 7

Idaho Industrial Commission (IIC)
EDI for Claims Release 3 Frequently Asked Questions
[Updated 8/3/2017]

General

Q-1: How do I contact the IIC with questions on EDI Reporting?

A-1: Send an email to the IIC EDI Support Mailbox at IICedi@iso.com.

Q-2: Where are IIC's EDI Requirements found?

A-2: Please refer to the "Implementation Guide" link under the EDI Resources section (www.IICedi.info) for the Event Table, Element Requirement Table, and Edit Matrix.

Idaho Industrial Commission (IIC)
EDI for Claims Release 3 Frequently Asked Questions
[Updated 8/3/2017]

Trading Partners

Q-1: How does my company become a trading partner with IIC?

A-1: Complete and submit a Trading Partner Profile. Please refer to the Registration Instructions link under the Trading Partner Profile section (www.IICedi.info). Each Trading Partner profile is reviewed and must be approved by IIC. An approved Trading Partner must complete successful testing. Note that IIC periodically sends their Trading Partner list to the IAABC upon request.

Q-2: How do I become an EDI Service Vendor for IIC EDI trading partners?

A-2: Please refer to the EDI Vendors section of the EDI website (www.IICedi.info/vendors) for additional information.

Q-3: Where do I find information concerning IAABC EDI license fees?

A-3: Please refer to the IAABC website (www.iaabc.org) under the EDI Standards –Licensing section for additional information.

Q-4: How do I sign up to use the IIC free web system to submit FROI and SROI Reports to IIC?

A-4: The Trading Partner Profile has a section called Filing Method. Under this section when completing this Trading Partner Profile, please *select 'IIC Web Entry: Select IIC Web Entry if you will use the IIC EDI FROI SROI Web Reporting System'*. Subsequent to the submission of the Trading Partner Profile and IIC approval, training and access to the system will be provided.

Idaho Industrial Commission (IIC)
EDI for Claims Release 3 Frequently Asked Questions
[Updated 8/3/2017]

Testing

Q-1: What are “test” transmissions?

A-1: Testing is a process used to determine whether you and IIC can send and receive EDI reports. Testing with IIC requires adherence to the IIC Test Schedule and the submission of required test transactions. Testing serves two purposes: 1) it ensures that all technical details of the transmission process are correct for all three systems -- reporters, the network, and IIC; and 2) it requires that the data details within the specific transaction types meet IIC requirements. The sender will be responsible for evaluating the acknowledgement transactions IIC returns in response to the test. For additional information, see the “IIC – Release 3.0 Implementation Test Plan” on the EDI website under Implementation Information.

Q-2: While testing, can a trading partner test the FROI and the SROI together?

A-2: IIC recommends that trading partners successfully test and implement FROI transmissions before testing SROI transmissions. IIC expects to use the data from the FROI transactions for consideration in processing the SROI transactions, so errors with FROI could impact SROI testing.

Q-3: Will I need to test if I use the IIC free web system to submit FROI and SROI Reports?

A-3: No, the system is tested and ready for FROI SROI report submissions.

Idaho Industrial Commission (IIC)
EDI for Claims Release 3 Frequently Asked Questions
[Updated 8/3/2017]

Production

Q-1: When will IIC approve me for production?

A-1: IIC's goal is to move our trading partners into production as quickly as possible after the testing process is successful. The testing process is described in the "IIC Release 3.0 Implementation Test Plan" under the EDI Implementation Test Plan Overview on the Implementation Information page (<http://www.IICedi.info/impl-info>).

Q-2: Once a trading partner has moved into production, where should questions be directed?

A-2: All questions should be directed to the IIC EDI Support Mailbox at IICedi@iso.com.

Q-3: Where is the Test/Production Indicator found?

A-3: The Test/Production Indicator is DN0104, located on the Header Record. Refer to the IAIABC EDI Release 3 Implementation Guide (www.iaiaabc.org) for more information regarding data definitions and the specific construction of the Header Record.

Q-4: How long after I send a transmission to IIC should I expect to receive an electronic acknowledgement?

A-4: Monday through Friday: The cut-off for receipt of data from IIC Trading Partners will be 2:00 AM EST. IIC Trading Partners will receive acknowledgment files no later than 5:00 AM EST pending any unforeseen processing issues.

Friday (after the cutoff), Saturday and/or Sunday: Trading Partners can connect and upload FROI/SROI files and will receive acknowledgment files no later than 5:00 AM EST on Monday pending any unforeseen processing issues.

If you have not received an Acknowledgement within that time frame and have not received an advisory e-mail, please contact the IIC EDI Support Mailbox at IICedi@iso.com.

Q-5: How can the trading partner or a claim administrator monitor the data quality of their EDI transmissions once in production?

A-5: IIC recommends that the Claim Administrator develop tools to use the acknowledgment details to track overall performance.

Q-6: I have reached production status and a problem develops with the system I am using to generate or transmit EDI reports to IIC. What should I do to make sure IIC is informed and that IIC receives all my claims in a timely fashion?

A-6: Immediately after a trading partner becomes aware that transmissions are not being sent or received by IIC, contact IIC via email (IICedi@iso.com) right away to develop a temporary reporting plan.

Idaho Industrial Commission (IIC)
EDI for Claims Release 3 Frequently Asked Questions
[Updated 8/3/2017]

Production

- Q-7: A trading partner is approved for production status. The trading partner changes software packages, vendor, adds a newly acquired company or changes source system, etc. Does the trading partner need to revert back to the testing status again?
- A-7: If a trading partner changes any aspect of their approved process or system, then the trading partner must repeat the test process with IIC. IIC recommends that the trading partner continue with the approved production process while testing any new process, software or system. Considerations on the testing that will be required will be determined based on the situation. Any change in the manner by which data enters the reporting stream must be brought to the IIC's attention, and will probably involve discussion, testing and updates made to the Trading Partner Profile. If this situation arises, please contact IIC via email (IICedi@iso.com) immediately.

Idaho Industrial Commission (IIC)
EDI for Claims Release 3 Frequently Asked Questions
[Updated 8/3/2017]

Transactions, Edits & Requirements

- Q-1: What does “accepted with errors” mean?
A-1: The transaction (record) you sent has been received, edited and accepted. However, one or more non-critical data elements in the record have an error. The acknowledgement you received indicates a “TE” status, accepted with errors, for the invalid data element. However, IIC does not accept transactions with errors and will not return the “TE” acknowledgement status. All transactions are either accepted “TA” or rejected “TR”.
- Q-2: What edits will IIC apply?
A-2: IIC’s edits and complete requirements are located on the IIC Implementation Guide page (www.iicedi.info/guide).
- Q-3: Is there a difference between an EDI MTC CO Correction and a MTC O2 Change?
A-3: Yes, there is a very important distinction between Corrections and Changes. A Change (MTC O2) is used when the Claim Administrator finds data they previously sent to IIC is now different. The Correction (MTC CO) is a direct response to an acknowledgement report that showed one or more data elements were accepted with error (TE status). IIC does not accept the CO transaction. Refer to IAIABC Claims Release 3 Implementation Guide for additional information (www.iaibc.org).
- Q-4: What should be transmitted to IIC if a key Match Data is changed?
A-4: Send a FROI MTC O2 Change transaction to change any key match field(s). Note: Only one (1) key match field can be changed with a FROI MTC O2 at a time unless noted otherwise on the Edit Matrix Match Data Table as multiple FROI O2 change transactions may be required. Refer to IIC’s Match Data Table located on the IIC Implementation Guide page (www.IICedi.info/guide).
- Q-5: Is the IIC Jurisdiction Claim Number required on all transactions following the original First Report of Injury?
A-5: Yes. Refer to IIC’s Match Data Table & Element Requirement Table located on the IIC Implementation Guide page (www.IICedi.info/guide). DN0005 Jurisdiction Claim Number is a key match item for all reports following the First Report of Injury.
- Q-6: Does Idaho accept 99-Whole Body for DN0036 Part of Body Injury Code?
A-6: Yes, Idaho accepts all Body Part Codes including 99-Whole Body.
- Q-7: Would a SROI be required for Claim Type = Medical Only?
A-7: No, a SROI is not required for a medical only claim (this includes SROI FN).